

# PROGRAMS

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## CRISIS RESPONSE

Apply Online at  
[www.TheArkofRefuge.org](http://www.TheArkofRefuge.org)



SAN FRANCISCO CA - Ark of Refuge staff street outreach team Canvassing the neighborhood, found this young girl with a sign.

The mission of the crisis response program is to advance the continuity of domestic violence prevention activities and/or response to COVID-19 supportive services. The program's components consist of activities targeted toward adult and youth victims of domestic violence as well as their dependents. Every person we take in is provided food, clothing, a gift card, and potentially a hotel voucher for up to seven (7) days.

Food Distribution services can be accessed via telephone at +1(866)-676-0070 or online at <https://www.thearkofrefuge.org/emergency-response>

## Programmatic Offerings

### 1. CALVCB Assistance

Clients are able to relieve expedited CALVCB assistance through our relationship with the Alameda County Family Justice Center. Call +1(866)676-0070 for processing of your claim or file online at [www.online.victims.ca.gov](http://www.online.victims.ca.gov).

### 2. Crisis Transportation

Transport for abuse survivors, adult or minor, pose huge barriers in the Bay Area. So, alongside Uber, the Ark of Refuge is stepping up to help. Hotlines (1-866-676-0070) are open 24 hours a day, 7 days a week directing victims to resources and providing solutions. If the matter directly compromises a client's safety within the county they are in, we call an uber and assist with drop-off at a shelter location out of the jurisdiction of the incident.

### 3. Emergency Shelter

Clients are given two emergency shelter options: Brick-And-Mortar (10 clients per 45 days ) And 1-Week Motel Vouchers The Ark of Refuge Motel Vouchers are for up to (1) one week at the rate of \$95 per day and our Emergency Shelter location is 9702 International Blvd Oakland CA. If our shelter is full, and we are not able to temporarily house clients experiencing an immediate need, we place them in our Motel Voucher Program.

### 4. Courtesy Cards

While gift cards may not seem as glamorous as donating a new toy to a Holiday Sponsorship, they give our clients a chance to exercise their own purchasing power and take control of making decisions for their families. The ARK of Refuge disburses gift cards to clients for needs related to victimization. The types are; Visa Gift Cards, Walmart Gift Cards, Pharmacy Gift Cards (CVS), Safeway Cards, Gas cards, as well as Uber, and Lyft Vouchers.

# PROGRAMS

## ARK OF REFUGE

### Crisis Response Event Schedule

Date	Time	Title	Location	Type
Ongoing	-	Motel Voucher Program	+1(866) 676-0070 State of California	Cash Distribution
JANUARY 1 <sup>ST</sup>	9:00 AM	SHELTER SIGN-UP (ONLINE - MAX 10)	9702 International Blvd Oakland Ca 94603	45-DAY EMERGENCY SHELTER
FEBRUARY 15 <sup>TH</sup>	9:00 AM	SHELTER SIGN-UP (ONLINE - MAX 10)	9702 International Blvd Oakland Ca 94603	45-DAY EMERGENCY SHELTER
APRIL 1 <sup>ST</sup>	9:00 AM	SHELTER SIGN-UP (ONLINE - MAX 10)	9702 International Blvd Oakland Ca 94603	45-DAY EMERGENCY SHELTER
MAY 15 <sup>TH</sup>	9:00 AM	SHELTER SIGN-UP (ONLINE - MAX 10)	9702 International Blvd Oakland Ca 94603	45-DAY EMERGENCY SHELTER
JULY 1 <sup>ST</sup>	9:00 AM	SHELTER SIGN-UP (ONLINE - MAX 10)	9702 International Blvd Oakland Ca 94603	45-DAY EMERGENCY SHELTER
AUGUST 15 <sup>TH</sup>	9:00 AM	SHELTER SIGN-UP (ONLINE - MAX 10)	9702 International Blvd Oakland Ca 94603	45-DAY EMERGENCY SHELTER
OCTOBER 1 <sup>ST</sup>	9:00 AM	SHELTER SIGN-UP (ONLINE - MAX 10)	9702 International Blvd Oakland Ca 94603	45-DAY EMERGENCY SHELTER
NOVEMBER 15 <sup>TH</sup>	9:00 AM	SHELTER SIGN-UP (ONLINE - MAX 10)	9702 International Blvd Oakland Ca 94603	45-DAY EMERGENCY SHELTER
NOVEMBER 24 <sup>TH</sup>	11:00 AM	HOLIDAY GIFT CARD DISBURSEMENT	9702 International Blvd Oakland Ca 94603	COURTESY CARD
DECEMBER 25 <sup>TH</sup>	11:00 AM	HOLIDAY GIFT CARD DISBURSEMENT	9702 International Blvd Oakland Ca 94603	COURTESY CARD

Were you recently  
assaulted and  
suffered financial  
loss?

The Ark of Refuge  
is here to Help!



## **CALVCB ASSISTANCE**

9702 International Blvd Oakland Ca 94603

Call +1(866)676-0070 for processing of your claim or file  
online at [www.online.victims.ca.gov](http://www.online.victims.ca.gov)

# CRISIS TRANSPORTATION

Sponsored by CALIFORNIA OFFICE OF EMERGENCY SERVICES

Transport for abuse survivors, adult or minor, pose huge barriers in the Bay Area. So, alongside Uber and CAL OES, the Ark of Refuge is stepping up to help. Hotlines (1-866-676-0070) are open 24 hours a day, 7 days a week directing victims to resources and providing solutions. Aside from owning multiple unmarked vehicles for safe transport, The Ark of Refuge provides; Gas Cards, Uber Vouchers, Hygiene Kits, and Clothing. If the matter directly compromises a client's safety within the county they are in, we assist with drop-off at a shelter location out of the jurisdiction of the incident

## Applicant Requirements

In order to receive crisis transportation, one must:

- Be in a situation that directly compromises your health and safety OR;
- Have a recent incident report (within 30 days of transport request) from a municipality such as; Police Dept., Hospital, or a signed Declaration from a Social Services Agency.
- Applicant must live in the State of California

**CALL TODAY**  
CRISIS TRANSPORTATION  
PH: +1 (866) 676-0070



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# EMERGENCY SHELTER

## APPOINTMENT ONLY

All Genders, Ages 18 and Up, First Come First Served (Maximum 10)

9702 International Blvd Oakland Ca 94603

Experiencing Hardship And Need A Place To Stay? The Ark Of Refuge Offers  
Emergency Shelter And Motel Vouchers.

**Call Today For Resource Availability !**

TOLL – FREE : +1(866)-676-0070

<b>EMERGENCY SHELTER</b>	45 DAYS	<ul style="list-style-type: none"><li>- MAXIMUM OF EIGHT (8) TENANTS</li><li>- 9702 INTERNATIONAL BLVD., OAKLAND CA 94603</li></ul>
<b>MOTEL VOUCHER PROGRAM</b>	UP TO (7) DAYS	<ul style="list-style-type: none"><li>- UP TO \$95 PER NIGHT</li><li>- ANYWHERE IN THE STATE OF CALIFORNIA</li></ul>

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# **APPLY NOW!**

# **FREE COURTESY CARDS**

9702 International Blvd Oakland Ca 94603

A keyway of empowering those who have survived abuse is by giving them the tools to make their own decisions and take control of their lives again. An abuser's goal is to gain power and control over the victim, meaning that many of the clients at the ARK may not have been able to do something as simple as pick out the groceries they wanted or buy new clothes for themselves.

The ARK of Refuge disburses - Gift cards to clients for needs related to victimization. The type of cards disbursed are; Visa Gift Cards, Walmart Gift Cards, Pharmacy Gift Cards (CVS), Safeway Cards, Gas cards, as well as Uber, and Lyft Vouchers. Limit to 1 gift card per person.

**Simply go to our website or give us a call and explain your situation. This a judge-free zone.**

[www.TheArkofRefuge.org/Emergency-Response](http://www.TheArkofRefuge.org/Emergency-Response)

**Toll – Free Hotline: +1(866)676-0070**